

WARRANTY, REPAIRS & REPLACEMENT POLICY

MANUFACTURERS WARRANTY

All products manufactured by Outdoor-Fit Exercise Systems (OFES) are warranted to be free of defects in materials and workmanship to the original purchaser only from the invoice date as follows:

- **Limited 15-Year Warranty:** On all structural steel components, all stainless steel and aluminum fixed components, and all welds and hardware, with the exclusion of cosmetic damage.
- **Limited 2 Year Warranty:** On all moving parts (pulleys, cables, guides, bushings,. etc), all clamps, all plastic components, all rollers, and all rubber components, with the exclusion of cosmetic damage.

REPAIRS & REPLACEMENTS

OFES retains the right to repair or replace improperly functioning equipment during the warranty period. Replacements or repairs will not extend the warranty period. OFES reserves the right to replace the failed component with a new or equivalent component. Contact OFES directly with warranty issues and questions before returning parts or attempting to repair the unit. The customer is responsible for all shipping-related charges to return the defective part to OFES. Once the warranty is confirmed by OFES, we will pay all the shipping-related charges to return the warranty part to the customer at no cost to the customer. If a defect or damage involves a component or part that can reasonably be replaced or serviced by the customer, OFES will be responsible only for providing, at no charge, a replacement part and instructions.

LIMITATIONS

Warranty is valid only for OFES products that have been installed and maintained in conformance with OFES installation and maintenance procedures provided by OFES.

Warranties specifically do not cover OFES products:

- For cosmetic damage occurring during normal use, such as scratches, minor chips, hairline cracks, dents, marring, color fade, discoloration, or corrosion/rust.
- That have been modified, or altered in any way.
- That have not been used as designed or intended, or misused.
- That have been removed from original location and re-installed elsewhere.
- Or that have been damaged due to excessive wear and tear, vandalism, abnormal use, abuse, negligence, lack of maintenance, environmental factors, extreme weather, and acts of God.